

# Covid-19 Policy and Guidelines

As of **June 2021**, we will implement changes in our policies regarding COVID-19.

Please **call/text 864-232-7050** to notify staff you have arrived for your appointment/drop off/pick up. We will let you know when your exam room is available.

## **Appointments:**

**ONE person** will be allowed in the exam room with their cat(s). This person must be designated upon arrival. The designated person must remain the same per visit, **no substitutions**. (No children in the building).

All owners will have the option of remaining in the vehicle during appointments at their convenience and discretion.

**-Please call/text 864-232-7050 and our staff will come to you.**

**-Cat **MUST BE** in a carrier.**

**-Any person coming into the clinic **MUST wear a mask.****

**-A mask will be provided for any person who does not have one.**

We will do our best to ensure social distances between clients and staff but please keep in mind our clinic size.

Exceptions are still in place for clients coming for  euthanasia appointments . More than one person may come into the exam room but  masks are still required .

We will resume **boarding facility** tours for one designated person at a time. **Mask required**. Please call or text 864-232-7050 and we will notify you when a staff member is available for the tour.

If you are exhibiting any of the following symptoms, we ask you do not come in the building:

- |                      |                      |
|----------------------|----------------------|
| -cough               | -vomiting            |
| -diarrhea            | -lethargic           |
| -chills              | -sore throat         |
| -loss of smell/taste | -shortness of breath |
| -sneezing            | -fever               |
- if you have a positive COVID-19 test in past 14 days, or awaiting results

## **Curbside Only:**

**-Drop off appointments (drop off and pick up)**

**-Surgery appointments (drop off and pick up)**

**-Boarding drops offs and pick ups**

**-Medication/food/retail pick ups**

Thank you for your cooperation and helping us maintain and safe work environment so that we may better serve you.